

ATTORNEY GENERAL. Consumer Division.

Consumer Complaints.

Box list

Note to Researchers: To request materials, please note both the location and box numbers shown below.

Consumer Complaints, 1957-1983.

Location	Box	
127.E.6.4F	1	A – Z, 1957-1966 (Business Development Department).
127.E.6.5B	2	A – Z, 1955-1966 (Business Development Department and Consumer Division). A – M, 1955-1973 (Consumer Division).
127.E.6.6F	3	N – Z, 1955-1973 (Consumer Division). A – H, 1973.
127.E.6.7B	4	I – Z, 1973.
127.E.6.8F	5	A – M, 1974-1976.
127.E.6.9B	6	N – Z, 1974-1976. 76-001-0158 to 76-064-1337 (1976).
127.E.6.10F	7	76-065-0731 to 76-101-1447 (1976). 77-001-0117 to 77-067-4405 (1977).
127.E.7.1B	8	77-068-0073 to 77-102-2348 (1977). 78-001-0097 to 78-054-5118 (1978).
127.E.7.2F	9	78-055-0368 to 78-102-5589 (1978). 79-001-0011 to 79-011-1392 (1979).
127.E.7.8F	10	79-011-1732 to 79-062-5479 (1979).
127.E.7.9B	11	79-063-0050 to 79-102-2541 (1979). 80-001-0021 to 80-014-0069 (1980).
127.E.7.10F	12	80-014-0198 to 80-062-5485 (1980).
127.E.8.1B	13	80-063-0014 to 80-102-1369 (1980). 81-001-1763 to 81-044-3801 (1981) (blue forms).
127.E.8.2F	14	81-043-1272 to 81-101-5517 (1981) (blue forms). 81-060-3357 to 81-061-5025 (1981). 82-001-0413 to 82-056-3429 (1982).
127.E.8.3B	15	82-056-3570 to 82-101-3805 (1982). 83-001-0002 to 83-101-1755 (1983).

Twin Cities Office, 1983-1984.

ATTORNEY GENERAL. Consumer Division.

Consumer Complaints.

Box list

In 1983, the Office of Consumer Services of the Commerce Department was abolished. Its functions were assumed by the Attorney General's Office. As a result, the 1983 consumer complaints are filed in three different ways (only slightly different, but nonetheless different). Before the merger the Attorney General's Office used a numerical system and the Office of Consumer Affairs used an alphabetical system. After the merger, the Attorney General's Office used a code which was mostly numerical and partly alphabetical.

1983, Attorney General's Office before merger.

Arranged by ten-digit code; the first two numbers indicate the year, the middle three numbers the type of complaint, the last five numbers the case number.

Location	Box	
127.E.8.3B	15	83-001-0321 to 83-054-2839.
127.E.8.4F	16	83-064-2622 to 83-101-2780.

1983-1984, Attorney General's Office after merger.

Arranged by year, then by code; the first two numbers indicate the year, the middle three numbers the type of complaint. Thereunder alphabetical by name of company complained against (the final five digits are ignored).

Location	Box	
127.E.8.4F	16	83-001-(Isemco) to 83-064-(Texas Instruments). 84-001-(Weiss, Joe) to 84-008 (Goodman Jewelers).
127.E.8.5B	17	84-008-(K.D.'s Shoppe) to 84-034-(Ford Motor Co.).
127.E.8.6F	18	84-034-(Freeway Ford) to 84-068-(Hosiery Corp. of America)

1983, Office of Consumer Services, before merger.

Alphabetical by company complained against.

127.E.8.7B	19	Aacon Auto Transport - Woodland Transfer and Warehouse Company.
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ATTORNEY GENERAL. Consumer Division.

Consumer Complaints.

Box list

Duluth Office, 1981-1985.

Arranged by year, and alphabetically within each year by the name of the person lodging the complaint.

Location	Box	
127.E.8.7B	19	1981, G - J. 1982, A - L.
127.E.8.8F	20	1982, M - Z. 1983, A - Z. 1984, A - E.
127.E.8.9B	21	1984, F - Z. 1985, A - Z. [some space left in box]
127.E.9.2F	24	1986, A - Z.

Twin Cities Office, 1985-1986.

Arranged as for 1983-1984.

Location	Box	
127.E.8.10F	22	85-001-(Ideal) to 85-034-(Chrysler).
127.E.9.1B	23	85-034-(Fiberfab) to 85-069-(Blackstone).
127.E.9.2F	24	86-001 (American Technologies) to 86-024 (Sauna Tone).
118.B.9.8F	25	86-024 (Sound 2000) to 86-034 (Poly-Carb).
118.B.9.9B	26	86-034 (Racing Unlimited) to 86-061 (Ground Water Heat).
118.B.9.10F	27	86-061 (Hedman Plumbing) to 86-067 (Telephone Auction).

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Consumer Complaints.

Box list

Correspondence files, 1985-1986.

Twin Cities Office files pertaining to consumer contacts that did not warrant further action and thus a case number. These contacts were divided into Referral letters (referred to another department or agency) (R), Carbon Copy letters (CC), Information letters (requests for or referrals of information) (I), and Citizen Inquiries that received a response from Attorney General Hubert Humphrey III (H).

Location	Box	
118.B.9.10F	27	Referral letters, 4695-R to 5706-R, 1985-1986. 5 folders. Carbon Copy letters, 3592-CC to 4140-CC, 1985. 2 folders. Information letters, 5599-I to 6607-I, 1986. 4 folders. Citizen Inquiries, 0449-H to 0982-H, 1985-1986. 2 folders.

Correspondence files, 1987.

Location	Box	
118.B.9.10F	27	Referral letters, 5710-R to 6489-R. 4 folders.
131.D.16.10F	28	Citizen Inquiries, 0999-H to 1163-H. 1 folder. Carbon Copy letters, 4851-CC to 6099-CC. 6 folders. Information letters, 6617-I to 8219-I. 6 folders.

Twin Cities Office, 1987.

Arranged as for 1983-1984.

Location	Box	
131.D.16.10F	28	87-001-(American Security) to 87-008-(Timex Corp.).
131.D.17.1B	29	87-009-(Twins) to 87-032-(Fidelity Products).
131.D.17.2F	30	87-032-(Fingerhut) to 87-049-(New Gamex Corp.).
131.D.17.3B	31	87-049-(Northwest Airlines) to 87-078-(Nationwide Warranties).

Duluth Office, 1987-1988.

Alphabetical by name of person lodging the complaint.

Location	Box	
131.D.17.4F	32	1987, A-Y. 1988, A-Y.

ATTORNEY GENERAL. Consumer Division.

Consumer Complaints.

Box list

Twin Cities Office, 1988.

Location	Box	
131.D.17.4F	32	88-001-23210 - 88-012-22553.
118.B.9.1B	33	88-012-21349 - 88-032-22794.
118.B.9.2F	34	88-033-19973 - 88-049-20926.
118.B.9.3B	35	88-050-14418 - 88-078-24840.

Twin Cities Office, 1989.

Location	Box	
118.B.9.3B	35	89-001-29604 - 89-012-31796.
118.B.9.4F	36	89-012-27237 - 89-032-32896.
118.B.9.5B	37	89-032-26580 - 89-038-31719.
118.B.9.6F	38	89-038-27012 - 89-078-32382.